



National Electric Power Regulatory Authority
ISLAMIC REPUBLIC OF PAKISTAN

Consumer Affairs Division
1-A, Street # 67, Sector G-6/4 Islamabad
Ph:051-2201395, Fax: 051-2201459

Consumer Affairs
Division

TCD 09/805 2012
March 5, 2012

Chief Executive Officer
Karachi Electric Supply Company (KESC)
KESC House No 39-B
Sunset Boulevard Phase-II
Defence Housing Authority
Karachi

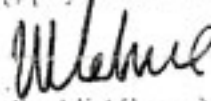
Subject: COMPLAINT FILED BY M ARIF LAKHANY (CHAIRMAN) UNDER SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997 AGAINST KESC REGARDING ISSUANCE OF NOTICES
Complaint # KESC -52-2012

NEPRA is in receipt of complaint from M. Arif Lakhany (Chairman) 11-16, Textile Avenue, S.I.T.E Karachi against KESC regarding issuance of notices by KESC regarding under utilization of sanctioned load.

2. Please direct the concerned officials to submit para wise comments on the complaint along with details/copies of documents of the following:

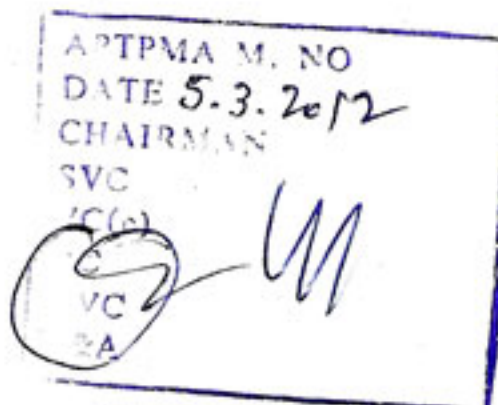
- i) No of notices issued by KESC to such consumers for non utilization of sanctioned load
- ii) Action taken by KESC against such consumers
- iii) Rule (s) under which KESC compels the consumers to utilize the full sanctioned load.

3. The above information be submitted to this office within 20 days of the receipt of this letter. KESC is hereby restrained from disconnection of electricity supply of all such consumers to whom notices have been issued w.r.t under utilization of sanctioned load until and unless the consumers are making payments of bills.


(Nadir Ali Khoso)
Sector Advisor

Copy to:-

1. Mr. Amer Zia
Director (Strategy Planning and Compliance)
Karachi Electric Supply Company (KESC)
House No 10-B, Street No 65
Sector F-8/3, Islamabad
2. M. Arif Lakhany (Chairman)
11-16, Textile Avenue, S.I.T.E
Karachi



Circular
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